

## Medicaid Managed Care Plans: Did You Know?

If your Florida Medicaid MMA (Managed Medical Assistance) plan doesn't cover your preferred providers, what can you do? You can change your plan at **any** time, for any of the following **Good Cause Disenrollment** reasons:

- **The needed care from a DME provider is not part of your current plan, but is a part of another plan**
- **Your current plan does not cover a service for moral or religious reasons**
- **You are an American Indian or Alaskan Native**
- **You live in and get your long-term care services from an assisted living facility, adult family care home, or nursing facility provider, which is no longer in your network**

Have additional questions? Send us an email at:

**[healthplanquestions@custom-mobility.com](mailto:healthplanquestions@custom-mobility.com)**

Or give us a call at:

**(800) 622-5151 EXT. 369**

### **Please Note**

Before attempting to switch plans, please make sure that the new plan will continue to cover your current list of

- **Prescriptions**
- **Physicians**
- **Scheduled Procedures**



7199 Bryan Dairy Rd    Largo, FL 33777    (800) 622-5151

[custom-mobility.com](http://custom-mobility.com)

