

## Medicaid Managed Care Plans: Did You Know?

If your patient's CURRENT Florida Medicaid MMA plan doesn't cover their preferred providers, they can change their plan at any time, for any of the following **Good Cause Disenrollment** reasons:

- The needed care from a DME provider is not part of their current plan, but is a part of another plan
- Their current plan does not cover a service for moral or religious reasons
- They are an American Indian or Alaskan Native
- They live in and get their long-term care services from an assisted living facility, adult family care home, or nursing facility provider, which is no longer in their network

Have additional questions? Send us an email at:

[healthplanquestions@custom-mobility.com](mailto:healthplanquestions@custom-mobility.com)

### Please Note

Before your patient decides to switch plans, please make sure that their new plan will continue to cover their current list of

- Prescriptions
- Physicians
- Scheduled Procedures



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