

**Since there are so many different types of vehicles, what should I know before purchasing one of my own?**

*Answer:* Make sure to purchase a vehicle that can be converted at a later date, just in case you need to install a wheelchair ramp in the future. We are a resource for you and your family, and can help by explaining which vehicles can be converted.

**What are the right options, within my budget, for my family and I?**

*Answer:* Start by speaking with a dealer/provider. Certified Mobility Specialists (CMS) are experts of vehicle and wheelchair configurations. They'll know the best option for your current and future needs.

**Are WAVs expensive?**

*Answer:* Let's find a WAV that meets your needs, and stays within your budget! Our inventory is full of pre-owned WAVs, which cost less and perform like brand new. Special financing options are even available for those purchasing a WAV.

**Can I get financial assistance to purchase a WAV?**

*Answer:* While traditional insurance won't cover WAVs, some agencies and programs do. These include: Vocational Rehabilitation, Med Waiver, and the VA. Please call us for more details.

**Does Custom Mobility accept non-accessible vehicles as trade-ins?**

*Answer:* We accept both non-accessible vehicles and WAVs on trade.

**What financing options are available?**

*Answer:* Financing is available on new and pre-owned vehicles. We work with a variety of banks, finance companies, and credit unions. Even if your credit score is "less than perfect," clients with approved credit can qualify for most loans up to 10 years.

**Do you offer virtual appointments and at-home test drives?**

*Answer:* Simply call us to schedule a virtual appointment or at-home test drive. One of our Certified Mobility Specialists will take the time to learn about your needs and budget. For your convenience, we even offer free delivery.

**What about service?**

*Answer:* Custom Mobility is an authorized service center, certified by NMEDA and QAP. Our service team specializes in mobility conversions. Whether it's time for routine maintenance or a repair, call us or book an appointment online.

**Are there any emergency services available? What about loaner vehicles?**

*Answer:* We offer 24-hour emergency service. Simply call us, and dial 8 to reach Vehicle Repair. If needed, we also offer loaner WAVs, including long-term rentals. Depending on the situation, emergency fees may vary.

**Is there any warranty on the vehicle?**

*Answer:* Every vehicle includes a comprehensive warranty, which is subject to its year, make, and model. To give you peace of mind, we also offer a variety of extended warranties.

Check us out at [www.Custom-Mobility.com](http://www.Custom-Mobility.com)

7199 Bryan Dairy Road Largo, FL 33777

Call 1.800.622.5151



# Wheelchair Transportation Solutions



"Custom Mobility not only helped us find our amazing Dodge Caravan, but also made sure Grant had the right wheelchair that addressed his mobility and safety needs. I am ever so grateful to find a company that cared, and knew so much to help us find the solutions we needed. We never thought it could happen, but it did."

- Jaqueline Yost

"Custom Mobility went above and beyond to help me find a vehicle that worked for our needs, and was within my limited budget. They were so patient and supportive. I am very grateful for their expertise."

- Mary Smith

Transportation and community accessibility are really important to your family's health and safety. If you are looking for transportation options for yourself or a family member, Custom Mobility has some great choices. Let's explore them together, and find a solution that will work now and in the future.

So whether we are talking about children or adults, you can count on the experts at Custom Mobility to find the best transportation option for you and your family.

### FOLDING WHEELCHAIRS: A GREAT PLACE TO START

If you're a parent or a caregiver, it might be difficult to know where to start. In the early stages, a folding wheelchair might offer you a quick and easy solution. These chairs are great because they can fit into the trunk of any vehicle.

After your child is fitted for their first wheelchair, transporting that device might not be the first thing on your mind.

Usually, parents think that folding or disassembling their child's wheelchair will allow it to fit in the trunk of their vehicle. Sometimes, that isn't the case.



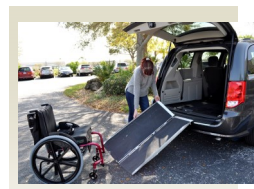
### NEW WHEELCHAIR, NEW NEEDS

As children grow, their needs will change. The devices at this stage are usually larger and heavier, making them more difficult to take apart and put back together. To transport the wheelchair in a way that's safer and easier, you might need a minivan or SUV. We'll make sure to find you a vehicle that can be modified in the future, if necessary.



### FOLDING RAMPS: A SIMPLE SOLUTION

Let's face it, sometimes wheelchairs are just too heavy to lift or too difficult to take apart. A folding ramp is a simple solution, making it safer and easier to place manual and power wheelchairs into the back of your vehicle.



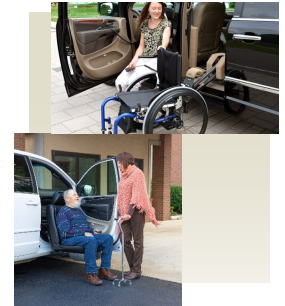
### HITCH-MOUNTED CARRIERS & CARRIER LIFTS: TRANSPORTING HEAVY WHEELCHAIRS

As a wheelchair user or caregiver, you may have realized that transfers are becoming more difficult. However, if you still feel safe performing transfers, a hitch-mounted carrier or platform might be the solution you've been searching for. These devices will lift your wheelchair for you, making it safer and easier for everybody. We'll check your current vehicle to determine if it's compatible with these styles of lifts.



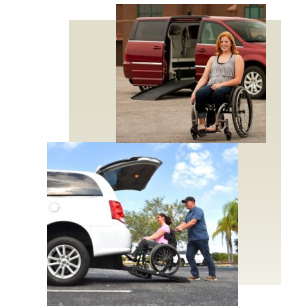
### THE POWER OF TRANSFER SEATS: TRANSFERS MADE EASY

If you or your child are having trouble getting from a wheelchair into the vehicle, a transfer seat might be the perfect solution. These devices extend the seat outside of the vehicle, giving you plenty of space. Our clients who have folding ramps, hitch-mounted carriers, and carrier lifts, often love the additional safety that a transfer seat provides.



### NO TRANSFERS, NO PROBLEM

If you can no longer perform transfers safely, you may need a side or rear-entry Wheelchair Accessible Vehicle (WAV). This option will give you much more room to store and secure your wheelchair within the vehicle. Whether you are a caregiver or a wheelchair user, you'll no longer need to transfer or physically lift your equipment. As a result, this entire process becomes faster, simpler, and safer.



### WHEELCHAIR ACCESSIBLE TRUCKS & SUVs

When most people imagine owning a WAV, they assume that they'll have to purchase a minivan. In fact, there are a number of trucks and SUVs that can accommodate a variety of wheelchairs.

